

Workforce Performance Measures

WIOA Adult Measures

1. *Employment Rate Q2* – The percentage of program participants who are in unsubsidized employment during the second quarter after exit from the program.
2. *Employment Rate Q4* – The percentage of program participants who are in unsubsidized employment during the fourth quarter after exit from the program.
3. *Median Earnings* – The median earnings of program participants who are in unsubsidized employment during the second quarter after exit from the program.
4. *Credential Rate* – The percentage of program participants who obtain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent during participation in or within 1 year after exit from the program.
5. *Measurable Skill Gain* – The percentage of program participants who, during the program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skills gains toward such a credential or employment.
6. *Services to Employers* – The indicators of effectiveness in serving employers. (Definition pending)

Oregon Measures

1. *Entered Employment Rate Q2* – Of those individuals who are not employed at the date of participation, the percentage of program participants who are in unsubsidized employment during the second quarter after exit from the program.
2. *Wage Gain* – Of those who were employed during the second and third quarters prior to the date of participation, and in the second and third quarters after the exit quarter; the percentage who had higher wages after exit.
3. *Business Satisfaction*
From a survey of employers; the percentage of survey respondents who gave favorable ratings to the overall quality of services they received, and the likelihood that they would recommend those services to others.
4. *Customer Satisfaction*
From a survey of individuals; the percentage of survey respondents who gave favorable ratings to the overall quality of services they received, and the likelihood that they would recommend those services to others.